

ReSound Airlink™ FAQ

Q. How do I install Airlink?

A. Because Airlink is a plug-and-play device, set-up is as simple as inserting Airlink into an available USB port. Once your computer automatically detects Airlink and subsequently indicates that it has successfully found your new hardware, Airlink will be ready to use. Open Aventa 3.0, select Airlink from the list of programming interfaces and proceed with your ReSound Alera hearing instrument fitting. For more information on programming with Airlink, see the “BASIC AVENTA 3.0 FITTING VIA AIRLINK™ FITTING GUIDE.”

Q: Is Airlink compatible with all ReSound hearing instruments?

A: No. Airlink is only compatible with ReSound wireless hearing instruments. It will be necessary to use Hi-PRO, Speedlink or Noah Link when programming non-wireless models such as ReSound Live or Dot.

Q: Must my Airlink remain plugged in once it has been set-up?

A: No. However, it is important to plug in your Airlink before launching Aventa. Failure to do so will prevent Aventa from communicating with Airlink. If you should plug in the Airlink while Aventa is open, simply exit and relaunch Aventa 3.0 to reestablish communication between the fitting software and Airlink.

Q: Over what range will the Airlink transmit?

A: Airlink will transmit over a range of 15 feet or more.

Q. What should I do if I cannot connect to hearing instruments through my Airlink?

A. In the same way as other wireless devices might have better reception in some locations than others, Airlink reception may be enhanced by:

- Relocating your Airlink to a different USB port
- Orienting your Airlink vertically
- Use a USB hub to experiment with various placements of your Airlink, such as on top of your desk or closer to your patient