

# ReSound Remote Control FAQ

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**Q: Is the Remote Control rechargeable?**

A: No. It runs on 2 AAAA batteries which should be replaced when the low battery warning is triggered on the remote control.

**Q: Can any of the Remote Control features be disabled?**

A: The remote control can be used to adjust volume, change listening programs, access streaming programs and visually monitor the status of the hearing instrument. However, it is possible to restrict the range of the VC to +/- 0 dB while programming in Aventa. This will effectively deactivate the volume control so that using the "+" and "-" keys on the remote control will have no effect on the hearing instrument. Additionally, the "P" button can effectively be deactivated by removing all but one listening program while programming in Aventa.

**Q: When using the Remote Control, can a user make bilateral volume adjustments?**

A: Using the "+" or "-" button will change the volume in both hearing instruments at the same time. When monaural volume adjustments are desired, press the ">" or "<" buttons to select the right or left ear before making the volume adjustment.

**Q: Is it necessary to use the push button on each hearing instrument in order to stream to each ear?**

A: When a remote control is not in use, the listener must press the push button on each hearing instrument in order to access TV Streamer programs in each ear. However, the Phone Clip will automatically stream to both ears whenever the phone clip is accessed.

**Q: What is the step size when using the VC on the remote control?**

A: 1.5 dB (Can be modified in Aventa 3.0)

**Q: What is the VC range when using the remote control?**

A: -12/+6 dB (Can be modified in Aventa 3.0)

**Q: What is the default VC setting on the remote control?**

A: There is no default VC setting, the remote control will adjust as programmed in Aventa 3.0.

**Q: Are volume changes remembered when a listener moves from one program to another using the remote control?**

A: Volume changes to the hearing instruments made via the remote control are not remembered. Volume goes back to default settings programmed in Aventa 3.0 when a listener changes programs.